STUDENT ENROLMENT AND ORIENTATION SURVEY FORM

Please fill in this survey and return

Name (optional) _____ Date _____

Inducting Staff's Name _____

PLEASE TICK (✓) THE APPROPRIATE BOX	1 - NOT AT ALL	2 - SOME-WHAT	3 - FULLY
1. I have received information about the following topics and I found given information very useful. • Information on life in Australia • Facilities and resources at GBC • Accessing student support services • Student visa conditions • Attendance requirements • Academic progress requirements • Requirement of giving right contact details to the college • Course deferment and suspension policy • Workplace health and safety • Complaint and appeal process of GBC • RPL or credit transfer policy • Refund policy • Late assignment submission and late fee payment policy • Legal services available for student • Other policies mentioned in the student handbook • Timetable	☐	☐	☐
2. The enrolment process was efficient and easy to understand	☐	☐	☐
3. I found the orientation session very helpful	☐	☐	☐
4. The orientation schedule and timing worked well for me	☐	☐	☐
5. How useful was your agent in the process of initial enrolment, providing you with information about course delivery and generally about Australian life? What is the company name of your agent: _____	☐	☐	☐
6. The orientation session met my expectations	☐	☐	☐

7. How did you first hear about GBC? _____

8. What convinced you to enroll at GBC? _____

9. What do you expect from this course? _____

10. Do you plan to study other courses in Australia? _____

11. Have you been offered any incentives to sign up to the course (such as an iPad or a laptop)?	Yes ☐	No ☐
12. Have you been promised or guaranteed a job if you completed the course?	Yes ☐	No ☐
13. Did your agent provide you with enough information to help you decide on the right course to meet your goals?	Yes ☐	No ☐
14. Did your agent inform you about the name and location of the college?	Yes ☐	No ☐

15. Any extra comments, please feel free to share with us for our improvement:

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