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Tuition Protection Service for International Students

Name:	**Tuition Protection Service for International Students**
Approved by:	PEO
Date Approved:	19 November 2024
Implementation Owner	General Manager – George Brown College
Maintenance Owner	General Manager – George Brown College
Review Date	20 November 2025

The Tuition Protection Service (TPS) is an initiative of the Australian Government to assist international students whose education providers are unable to fully deliver their course of study. The TPS ensures that international students can either:

- Complete their studies in another course or with another education provider or
- Receive a refund of their unspent tuition fees. In the unlikely event where the education provider is unable to deliver a course that students have paid for, and does not meet their obligations to either offer students an alternative course that they accept, or pay students a refund of their unspent prepaid tuition fees (this is called a provider's 'default obligations'). At this stage, the TPS will assist students in finding an alternative course or to get a refund if a suitable alternative is not found. The reforms aim to protect the considerable investment international students make in an Australian education, and to protect and enhance Australia's global reputation.
- More details about these and related reforms can be found at the Department of Education and Training website (www.education.gov.au.)

Change History

Version	Approval date	Review by	Approved by	Change
V.3	25 October 2017	General manager	PEO	Development of policy
V.4	24 August 2023	General manager	PEO	Changes made
V.5	19 November 2024	General manager	PEO	Change of address